

Gentle Care Agency



RATES & GENERAL GUIDELINES

HOURLY RATES

Caregivers/CNAs:

Monday thru Friday (Weekday Rate)

Six or More Hours Per Shift	\$34.00-\$51.00 per hour
Less Than Six Hours Per Shift	\$50.00-\$75.00 per hour

Saturday/Sunday (Weekend Rate)

Six or More Hours Per Shift	\$36.00-\$54.00 per hour
Less Than Six Hours Per Shift	\$55.00-\$82.50 per hour

LVN/RN Nurse Visit	\$85.00-\$127.50 per hour
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LIVE-IN RATES

Live-in Shift*	24 Hour Shift	\$600.00-\$900.00 per day
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* If patient sleeps throughout the night without awakening the caregiver, a live-in shift may be appropriate (*not appropriate for Hospice care*):

Most cases start at the lower end of each range listed above. Range is presented for consideration of 1) holiday premium*, 2) more intense cases requiring extra attention or skills and/or 3) when more than one patient requires care. We charge a two-hour minimum whether or not caregiver or nurse visit is a full two hours or not.

MILEAGE REIMBURSEMENT 58.5 cents per mile

For use of caregiver's vehicle for client/patient transportation. (Not applicable to and from caregiver's home to job location.)

CAREGIVER PAYMENTS: Caregiver payments are made directly to each caregiver upon receipt of a daily or weekly caregiver invoice. Daily or weekly payment date to be arranged by caregiver and client. Most caregivers prefer payment via Zelle or Venmo.

***HOLIDAY PREMIUM:** One and one-half times the regular rates shown above shall be paid for shifts beginning on any of the following holidays: *Martin Luther King Day, President's Day, Fourth of July, Memorial Day, Labor Day, Thanksgiving Day, Christmas Eve (3pm-midnight), Christmas Day, New Year's Eve (3pm-midnight), New Year's Day.*

CANCELATION FEES:

*When a shift is canceled for any reason upon the caregiver's arrival, during the scheduled shift, or with less than twenty-four hours prior notice the **caregiver and agency shall receive payment for the entire canceled shift.** When a patient passes upon the caregiver's arrival, during the scheduled shift, or within twenty-four hours of a scheduled shift the **caregiver and agency shall receive payment for the entire scheduled shift.***

AGENCY DUES: Agency Dues are included in the above rates.

INSURANCE SURCHARGE: The agency charges an additional \$2.00 per hour with a \$50.00 per month minimum for assistance with care notes and submitting bills to Long Term Care Insurance for **reimbursement** of the clients' payments to caregivers and agency. All forms must be reviewed prior to start of care and submitted weekly during care. Gentle Care does not direct bill insurance. Payments to caregivers and agency are not dependent on insurance reimbursement and shall not be delayed while waiting for reimbursement. If our assistance is needed after the end of care, we charge \$85 per hour for help with care plan, collecting care notes from caregivers and any other insurance forms.

TRAVEL SURCHARGE: Due to difficulty finding caregivers willing and available to travel long distances, a two-hour travel surcharge is added to all shifts for clients needing care west of San Anselmo, including but not limited to Fairfax and West Marin.